

Consulting Services

Optimizing Department Performance



Global Perspective, Local Solutions



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Get more from your oncology software

To be effective today, cancer professionals must do more than just “work harder” to increase efficiency and throughput. Elekta helps you work smarter through Consulting Services, which assists cancer centers and practices to work through existing processes and develop a more efficient workflow – benefiting both staff and patients.

Fully utilizing MOSAIQ® as your complete oncology solution involves more than registering patients and scheduling appointments; it’s using MOSAIQ to increase workflow efficiency, decrease paper dependency and boost overall efficiency while capturing data to help manage your practice. To facilitate this transformation, Elekta Consulting Services has expanded its current offerings and resources necessary to implement your vision and achieve the desired results.



Unlocking your software's capabilities

The promise of a paperless/electronic society, with all data intelligently managed by computers, is no longer just a dream. As part of the Consulting Services engagement, our consultants work closely with your staff to evaluate and restructure administrative and clinical processes, identifying and developing new processes and enabling practices to become more efficient.



The Consulting Services process

This comprehensive service package includes all of the necessary support to guide you through transformation from beginning to end, and most importantly, ensure ongoing success.

Process Engineering

In this initial step, our consultants work with you to undertake an in-depth, systematic review and analysis of your current processes and MOSAIQ® use. We'll work with your staff to brainstorm and help identify opportunities for process improvement, enable deeper utilization of MOSAIQ software and establish the framework for a paperless/electronic environment. Process Engineering will streamline your processes and create a more efficient workflow.

Project Planning

Once the framework or workflow has been designed, a detailed road map is planned in order to bring it to life. We'll work with you to develop and manage a comprehensive project plan based on our expert methodology. This step ensures that vision becomes reality within the agreed upon timeframes.

Configuration Services

Now that you have a solid workflow and a comprehensive project plan, your systems need to be configured properly to support it. Our consultants will work with you to implement the new processes. Creation of new templates, assessments and database configurations are just a few of the items we will develop with you.

Is Consulting Services right for you?

- Streamline processes, increase MOSAIQ® use and eliminate dependence on paper.
- Expand your practice by adding modalities such as radiation oncology or medical oncology.
- Transition your clinic to a new MOSAIQ release or combine disparate systems.
- Achieve your goal to become paperless/electronic but are struggling to get there.
- Create toolsets and reports to fulfil reporting, accreditation or certification requirements.



Other Services are available for ongoing analysis and planning

Training

To ensure a smooth go-live, on-site training from an Elekta Education Specialist will be provided to train your staff on new MOSAIQ functionality to support the new processes.

Go-Live Support

For the first few days of go-live, an Elekta consultant will help support the new processes and MOSAIQ usage. When required, this also allows for real time process modifications when actual use of the process provides additional opportunities for efficiency.

Annual Review

An Annual Review is a great way to assess the past year, evaluate progress and ensure long-lasting success. Because practices are always evolving and MOSAIQ is adding new functionality, the Annual Review helps you stay on track and utilize new features. Our consultants will meet with you to make certain you are achieving your goals and address any new changes to your practice or workflow. The annual review ensures you maximize your investment and realize your vision.

“We were very pleased by the professional methods executed by Elekta to analyse our workflows which identified many different solutions (which we weren’t previously aware of). Now we are able to work more efficiently with the system and in a more logical manner.”

Holger Wirtz, Medical Physicist,
Singen, Germany



Why Consulting Services?

- Realize costs savings and maximize IT investment
- Optimize MOSAIQ® to streamline processes and reduce workload
- Increase staff and patient satisfaction
- Standardize documentation
- Gain a competitive advantage

Elekta Consulting Services has helped many centers transform their oncology IT investment into an effective management solution that adds clinical and operational value to their oncology programs.

At Elekta, we are committed to creating services and solutions that empower peak customer performance. With this in mind, Consulting Services is here to help customers simplify workflow and increase overall efficiency. Our consultants are oncology experts who have the experience, training, tools, and methodologies required to transform your practice and cancer center. To learn more about how Consulting Services can help, please contact your local sales representative.

Ian Alexander, Executive Vice President, Region Europe AFLAME

A human care company, Elekta pioneers significant innovations and clinical solutions for treating cancer and brain disorders. Elekta provides intelligent and resource-efficient technologies that improve, prolong and save patient lives. We go beyond collaboration seeking long-term relationships built on trust with a shared vision, offering confidence to healthcare providers and their patients.

Elekta Consulting Services are backed by the full financial and technological resources of Elekta, serving the oncology community since 1972. In the information technology market, we bring a truly unique level of experience, stability and oncology knowledge to address our customers' clinical workflow challenges. Elekta has earned the trust of a diverse and expanding base of customers who demand exceptional information solutions and efficient work flows.

www.elekta.com

Human Care Makes the Future Possible

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